

Paper for *British Journal of Health Care Management*

Evaluating Health Performance and Inequalities in Marche region of Italy

Table 1 Models for measuring health service performance and their coverage

Dimension	England	Canada (ICIS)	Commonwealth Fund	WHO	OECD	Australia	EGIPSS	HSPA	Rome -Tor Vergata	S. Anna - Pisa
Accessibility	*	*	*		*	*	*	*		
Accuracy of care	*	*	*			*	*			
Patient experiences	*		*	*		*	*			
Safety of care	*	*	*			*	*	*		
Globality							*	*		
Continuity of care		*				*	*	*		
Productivity	*					*	*			
Sustainability	*					*	*	*		
Availability of resources	*						*	*		
Costs and charges	*			*	*		*		*	*
Effectiveness of preventive care	*		*	*	*	*	*	*		*
Performance		*					*		*	
Efficiency		*	*	*		*	*	*		*
Equity			*	*	*	*	*	*	*	
Adjustment to the population needs							*			*
Competence of staff		*					*			*
Innovation			*			*	*			
Quality of working life							*			
People satisfaction							*	*		*
Maintaining values							*			